

Michael Scott McGinn**Address: 16520 North Road, Apt C105, Bothell, WA 98012****Cell phone: 206-909-0361****Skype phone: 360-930-6360****Email: michael.scott.mcginn@gmail.com**LinkedIn: **<https://www.linkedin.com/in/geekzonebooks/>****Web Portfolio: <https://MichaelScottMcGinn.Com>****Security Clearance:** Public Trust

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Skilled in Drupal, WordPress and Joomla website development and internet consulting, Michael is an experienced professional focused on government enterprise portal development, business expansion, and online presence reputation management. With a background in these areas, he brings valuable expertise to his projects.

Michael seeks a full-time, remote position as a WordPress, Joomla or Drupal 9 and 10 Web Site Developer, preferably within large enterprise or federal government environments. Proficient in Drupal website development and experienced with federal (.gov) Drupal websites, he is well-equipped for such roles. With a deep understanding of WordPress, Joomla and Drupal 9 and 10, coupled with enterprise-level development practices, he is an ideal candidate for organizations aiming to enhance online presence and ensure efficient website management.

EXPERIENCE**HWC**, Washington, DC (Remote)*Associate Drupal Developer*

Support development of three federal (.gov) Drupal websites receiving more than 2.5M visits per year; Support containers powered by Red Hat OpenShift; support DevSecOps practices and support a Jenkins-based CI/CD pipeline; conduct security scans, identify, and document false positives, support remediation plans, and implement remediation for security vulnerabilities; advise on system-wide architecture and networking; supervise changes to DNS records, routing, networking, and TLS/SSL.

- Introduced DDEV local virtual machine development environment to developers to speed code development 300%
- Created software inventory of 209 baseline software applications needed for Drupal site development for rapid spin up of developer laptops and virtual machines.

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- Submitted 209 baseline software applications to Mobius software inventory system for information security team compliance.
- Mentored team members on Drupal and Web Technology

GeekZoneHosting.Com, LLC, Bothell, WA

Founder

Supply web hosting, domain name registration, website development and internet skills training services for clients.

- Developed and host 30+ site projects
- Affiliate marketer for 30+ companies
- Reseller for 2 hosting companies

Infosys Ltd., Bellevue, WA

Technology Lead @ Boeing

Successfully developed internal facing intranet WordPress web site portal for Boeing AnalytX Platform.

- Implemented Award Winning Email Newsletter management system.
- Created custom MySQL reports for tracking visitor analytics that were integrated with corporate WSSO NG and InSite API system to allow pinpoint traffic analytics to individual user level.
- Implemented custom short codes to display corporate InSite identity avatars and User greetings based on WSSO NG environment variable.
- Successfully ended need for 12-person offshore development team by implementing the Elementor Page Builder system to allow non-technical end users to manage site post and page content themselves.
- Developed and maintained PHP based applications using JavaScript, CSS, and HTML technologies in a LAMP environment.
- Trained Product Owners on proper operation of WordPress administration system and created training manuals and videos.
- Followed company standards for Scaled Agile project management methodology.

Appian InfoTech @ Infosys Ltd. @ Boeing, Bellevue, WA

Sr. PHP/WordPress Programmer

- Successfully developed internal facing intranet WordPress web site portal for Boeing AnalytX Platform
- Implemented Newsletter management system.
- Created custom MySQL reports for tracking visitor AnalytX that were integrated with corporate WSSO NG and InSite API system to allow pinpoint traffic analytics to individual user level.
- Implemented custom short codes to display corporate InSite identity avatars and User greetings based on WSSO NG environment variable.
- Build and support virtual LAMP (Linux/Apache/MYSQL/PHP) development environments.
- Successfully ended the need for a 12-person offshore development team by implementing the Elementor Page Builder system to allow non-technical end users to manage site post and page content.

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CenturyLink, Seattle, WA

Broadband Technician

Installed fiber optic and dsl internet systems for homes and businesses.

- Setup home routers and fiber optic gateways for 300+ customers.

Communication Workers of America Local 7800, Renton, WA

Web Portal Developer

Develop and support CWA7800.org site as needed by local union staff.

- Educated and trained staff on proper use of current site CMS system based on Cold Fusion/MS SQL.
- Help with development of new Drupal 7 LAMP stack-based portal and administer the migration of existing content and membership users to new system.

HCL@ Microsoft, Redmond, WA

Compass Content Producer

V-dash contractor. Used html5 to transfer web site content and data from earlier ASP .NET web site into internal Microsoft Compass CMS system for re-launch of new site for <http://microsoft.com/hardware>

- Used Microsoft Team Server to update project management stories from the backlog that were assigned to me.

ComuCom, Inc. Seattle, WA

I.T. Field Service Technician

Provided warranty services for fortune 2000 clients office computer equipment.

- Supported large retail chains with server room equipment maintenance
- Supported large banking chains with server room equipment maintenance
- Supported large civil engineering companies with pc maintenance and software installation services
- Supported large coffee retailers with P.C. break fix and System Imaging I.T. Services
- Supported large sales force automation companies with I.T. Services
- Supported large fuel supply ports with I.T. Services
- Supported large financial industry companies with I.T. Services

Volt Workforce Solutions, Seattle, WA

LAMP Applications Developer

Developed L.A.M.P. stack MVC Ajax Web Application Software.

- Successfully developed a Course Offering Management and Editing Tool (COMET) for the University Educational Domain.
- Configured Windows VM/ VPS and created and extended web site applications to run on them.
- Used CentOS 7 Linux.
- Worked using Kanban agile project management methodology and managed my project using AgileZen.Com.
- Worked from the command line and PhpStorm IDE.

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- This was a remote project which allowed me to work an onsite position during the day.
- This application used Linux, Apache, PHP and MySQL. Also uses JavaScript, prototype.js and jQuery as well as HTML5 and CSS3 for responsive layout and Ajax based Single Page Application Processing for page updates.

Volt Technical Services, Spokane, WA (Remote)

Web Site Builder

Supplied web development services for contract clients.

Projects completed

- White Runkel and Associates - www.spokanechiefs.com
- Spokane Chiefs Professional Hockey Team Web Site.
- Migrated old html content template to new template framework with ASP classic powered by Access db.

Kelly IT Services at Prolitec.Com, Bothell, WA

Moodle Web Content Producer

Produce web pages in a Moodle Learning Information Management system for internal sales staff on product training. Languages used: HTML5, CSS3, JavaScript, PHP, and MySQL

- Completed project on ahead of schedule and under budget
- Received recommendation from client on LinkedIn

ExperisGroup at Premera Insurance, Edmonds, WA

Ektron CMS400 Web Content Migrator

Worked on a team of 7 to migrate 1000+ page enterprise web site to the new .Net Content Management System platform. I used html to re-code the old site content pages into the Ektron System.

- Created an Excel spreadsheet to track daily work production data for project managers.
<http://www.premera.com>
- Languages used: html5, Excel

Mangrove Technology Group, Detroit, MI (remote)

Joomla and WordPress Web Site Developer

Developed Joomla and WordPress web sites for contract clients of <http://www.mangrovetechgroup.com/>

Projects completed

- <http://www.meetdetroit.com> 1/10/12 - 4/11/12 Joomla 2.5 site - Lead forms and CSS
- <http://www.visitdetroit.com> 5/2/12 - 5/25/12 Joomla 2.5 site - Lead forms, Weather widget CSS and Image Map widget CSS
- <http://www.brinksblog.com> 9/27/12 - 10/3/12 WordPress site - Developed site from PSD Comp to Launch
- Languages used: HTML5, CSS3, JavaScript, PHP, and MySQL

CodingWithKids.Com, Redmond, WA

Assistant Instructor

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- Taught Computer Programming & Coding skills to students K-12 in the Greater East-side Puget Sound school districts.
- Taught coding skills using Scratch and Python as well as web design using HTML 5, CSS 3 and JavaScript.

Bellevue College Continuing Education, Bellevue, WA

WordPress Instructor

- Plan and design the curriculum for and teach various night classes on web application programming technology including WordPress.Com
- Level 1 Introduction to WordPress.Com and WordPress.Org
- Level 2- Custom Themes and Cloud Hosting
- Taught a summer WordPress camp for teens 13-17. Create capstone curriculum for Front End Web Development Certificate, Teach Capstone Assessment Class.

WDS Global, Kirkland, WA

Tier II Data Technical Support Rep.

Provide telephone based technical support for Verizon wireless and AT&T customers supporting handheld data communications devices and the integration with PC desktop systems (Blackberry, Palm, & Windows Mobile PDAs, Smartphones, WWAN Cellular Modems and cell phones).

- Assisted customers with setting up PIM synchronization with desktop Outlook and Exchange Servers.
- Assisted customers with dns, dhcp and static ip configuration to get email to resolve properly on pc systems.
- Utilized the Remedy ticketing system to document the troubleshooting analysis case tickets and escalate to Tier III if necessary for ticket resolution

Norvanco International, Inc., Sumner, WA

Freight Handler

Truck load/unload, order picker, shipping packager, shipping/receiving clerk, forklift driver.

- Designed order assembly line for Nintendo DS games
- Nintendo assembly project lead
- Utilized SAP on wireless mobile tablet order picking system.

Simplot Inc., Othello, WA

Supply Room Clerk

Maintained the parts inventory database, picked orders for mechanic's part requests, put away parts and entered them into stock in the inventory system.

- Maintained perfect balance reconciliation.
- Maintained inventory on over 5000 parts and tools.
- Supported 7 production line maintenance mechanics

VIB.TV Video Internet Broadcasting Company, Ephrata, WA

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Network Technician

Provided inbound/outbound phone based technical support to fiber internet T.V. customers.

- Provided setup for their TV set-top fiber boxes
- Provided end user education and troubleshooting
- Provided box testing and operational certification
- Troubleshoot fiber internet connectivity issues (dns, static ip, dhcp configuration)
- Assisted with billing account issues and payment processing
- Provided pc system configurations for walk-in customers

Genext, LLC., Wenatchee, WA

Outside Sales Rep.

Sold home security systems, ISP Services and web site application programming services.

Quicksilver Online Services, Inc., Moses Lake, WA

Service Desk Customer Services Technical Support Sales Engineer

Provided Customer system configuration and technical support for dial up and fiber internet services, Sales & Marketing of services, Web Site Programming for internal company website.

- Increased customer base by 35%
- Set up internal Linux web-based billing and customer relationship management system

Nexus Ag. Chemical Inc., Othello, WA

Intranet Web Application Developer

Designed Corporate Intranet Applications.

- Using Active Server Page, HTML, VB Script, Jscript, SQL6, Wilsonware WinBatch(Used for secure customer DUN application), PeachTree Accounting and MapInfo, MS FrontPage 98 and Visual InterDev 6 to develop applications which integrated and automated the sales order taking process with PeachTree Accounting.
- Application also allowed customers to access historical crop chemical application and invoice records for state reporting in various formats using a dial-in intranet interface which connected to a visual point and click graphical image map interface to select fields and drill down account information.
- Configured office workstations to access company network.
- Presented solutions to farmer groups.
- Configured routers and modem banks.
- Did on site customer installs of dial in application and did end user education for system operation.
- Provided technical training and support to field sales team for system operation.

Big Bend Community College, Moses Lake, WA

Technology Trainer

Trained instructors how to integrate internet-based new media training into their curriculum.

- I helped to train the instructors how to use new media technology to train students better.
- I used Macromedia Director to create interactive animation training for the Big Bend Community

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College Flight Training Department.

- I built the office network and installed the operating system which at the time was Windows 95 and all the applications used by the office manager and myself.
- I provided end user tech support for instructors needing to enhance their adoption and integration of new media into their training curriculum.

Small Business Development Center, Moses Lake, WA

Computer Trainer

Provided computer training service classes.

- Trained staff of a local law firm how to use WordPerfect Office

Moses Lake Park & Recreations Community Schools, Moses Lake, WA

Computer Skills Trainer

Provided computer education classes for community members taking community schools classes. I worked as a community schools computer trainer for local community members that wanted to learn computer skills.

- Taught 3 classes in WordPerfect
- Taught 2 classes in Apple Macintosh Basics
- Achieved most profitable class offering during my time there

USAF, Hickam, AFB, HI

Airman

Served as an Airman for the 15th SVS Squad.

- Taught Classes in Wang Office to base personal
- Trained squad staff on computer operations
- Ran the night auditing reports for the billeting department
- Facilitated booking billeting quarters. for temporary duty airman
- Cooked for the Dining Hall

Fountain Grove Executive Suites, Santa Rosa, CA

Manager of Information Systems

Maintained computer systems infrastructure for a real-estate management company.

- I was responsible for sourcing vendors to provide quotes for the solution to support 72 office suites with access to central server running multi-user versions of WordPerfect, Lotus123, and dBase.
- I was responsible for planning and implementing the company's time shared 80386 powered SCO Xenix server and installing tenet's terminals in the office suites.
- I provided end user training on the applications available.
- I was responsible for running the wires from the central pbx phone closet to each office. I wired up each office with jacks and set up Wyse smart terminals to connect to the main server.
- I installed SCO Xenix from bare metal and sourced drivers for Daisy Wheel printer and Laser Printer.

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EDUCATION

- 2012 - Cascadia Community College Bothell - AAS/T Web Applications Programming Technology
- 2011 - Cascadia Community College Bothell - Certificate - Database Development
- 2010 - Cascadia Community College Bothell - Certificate - Web Foundations
- 1996 - Big Bend Community College Moses Lake - AA General Studies
- 1996 - Big Bend Community College Moses Lake - Certificate - Computer Systems
- 1989 - USAF Training Academy Lowery, AFB, CO - Certificate of Completion - USAF Services Specialist
- 1989 - USAF Basic Training Lackland, AFB, TX - Graduation Certificate
- Moses Lake High School Moses Lake - Diploma

DATES EMPLOYED *(Most recent first)*

<i>HWC</i>	<i>Associate Drupal Developer</i>	<i>5/21 - 6/23</i>
<i>GeekZoneHosting.Com. LLC</i>	<i>Founder</i>	<i>1/90 - Present</i>
<i>Infosys Ltd.</i>	<i>Technology Lead</i>	<i>6/19 - 6/20</i>
<i>Appian InfoTech</i>	<i>Sr. PHP/WordPress Developer</i>	<i>4/19 - 6/19</i>
<i>CenturyLink</i>	<i>Broadband Technician</i>	<i>3/16 - 4/22</i>
<i>Communication Workers of America Local 7800</i>	<i>Drupal Web Developer</i>	<i>5/17 - 4/19</i>
<i>Volt Workforce Solutions</i>	<i>LAMP Applications Developer</i>	<i>1/16 - 5/16</i>
<i>HCL@ Microsoft</i>	<i>Compass Content Producer</i>	<i>9/15 - 10/15</i>
<i>Volt Workforce Solutions</i>	<i>LAMP Applications Developer</i>	<i>5/15 - 11/15</i>
<i>Kelly IT Services at Prolitec.Com</i>	<i>Moodle Web Content Producer</i>	<i>8/13 - 9/13</i>
<i>CompuCom</i>	<i>I.T. Field Service Technician</i>	<i>7/14 - 5/15</i>
<i>CodingWithKids.Com</i>	<i>Assistant Instructor</i>	<i>1/16 - 3/16</i>
<i>Bellevue College Continuing Education</i>	<i>WordPress Instructor</i>	<i>1/14 - 1/15</i>
<i>ExperisGroup at Premera Insurance</i>	<i>Ektron CMS400 Web Content Migrator</i>	<i>9/12 - 10/12</i>
<i>Mangrove Technology Group</i>	<i>Joomla and WordPress Web Site Developer</i>	<i>1/12 - 10/12</i>
<i>WDS Global</i>	<i>Tier II Data Technical Support Rep.</i>	<i>10/06 - 12/08</i>
<i>Norvanco International, Inc.,</i>	<i>Freight Handler</i>	<i>6/05 - 9/06</i>
<i>Simplot, Inc.</i>	<i>Supply Room Clerk</i>	<i>1/03 - 12/05</i>
<i>VIB.TV - Video Internet</i>	<i>Network Technician</i>	<i>8/03 - 9/03</i>

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<i>Broadcasting Company</i>		
<i>Genext, LLC.</i>	<i>Outside Sales Rep.</i>	<i>1/02 – 1/03</i>
<i>Volt Technical Services</i>	<i>Web Site Builder</i>	<i>8/01 – 10/02</i>
<i>Volt Technical Services</i>	<i>Web Site Builder</i>	<i>3/02 - 5/02</i>
<hr/>		
<i>Quicksilver Online Services, Inc.</i>	<i>Services Desk Customer Services Technical Support Sales Engineer</i>	<i>1/01 – 1-02</i>
<i>Nexus Ag. Chemical, Inc.</i>	<i>Intranet Web Application Developer</i>	<i>4/99 – 2/00</i>
<hr/>		
<i>Big Bend Community College</i>	<i>Technology Trainer</i>	<i>1/93 – 12/94</i>
<i>Small Business Development Center</i>	<i>Computer Skills Trainer</i>	<i>10/93 – 11/93</i>
<i>Moses Lake Park & Recreations Community Schools</i>	<i>Computer Skills Trainer</i>	<i>6/91 – 8/92</i>
<i>USAF</i>	<i>Airman</i>	<i>12/89 – 11/90</i>
<i>Fountain Grove Executive Suites</i>	<i>Manager of Information Systems</i>	<i>6/88 – 1/89</i>

CERTIFICATIONS & TRAINING, PUBLICATIONS & PRESENTATIONS and ADDITIONAL CREDENTIALS

Certifications and Training

2014 – CompTIA A+ - 9/11/14—9/11/2017—Career ID: COMP001020757909
2023 – Acquia Certified Site Builder – Drupal 9

Publications

"GeekZoneBooks.Com Guide to Wireless Network History" March 1, 2007, ISBN: 978-0-9802172-0-9